2017-2018 Assessment Cycle VPAF_Sponsored Programs Finance Administration & Compliance

Mission (due 12/4/17)

University Mission

The University of Louisiana at Lafayette offers an exceptional education informed by diverse worldviews grounded in tradition, heritage, and culture. We develop leaders and innovators who advance knowledge, cultivate aesthetic sensibility, and improve the human condition.

University Values

We strive to create a community of leaders and innovators in an environment that fosters a desire to advance and disseminate knowledge. We support the mission of the university by actualizing our core values of equity, integrity, intellectual curiosity, creativity, tradition, transparency, respect, collaboration, pluralism, and sustainability.

University Vision

We strive to be included in the top 25% of our peer institutions by 2020, improving our national and international status and recognition.

College / VP and Program / Department Mission

Mission of College or VP-area

Provide the mission for the College or VP-area in the space provided. If none is available, write "None Available in 2017-2018."

We provide high-quality, cost-effective services in support of the research, education, and service missions of the University of Louisiana at Lafayette.

The Division is responsible for the University's physical environment and business operations that contribute to providing exceptional experiences for our students, faculty, staff, and visitors.

Mission of Program / Department

Provide the program / department mission in the space provided. The mission statement should concisely define the purpose, functions, and key constituents. If none is available, write "None Available in 2017-2018."

Sponsored Programs Finance Administration and Compliance (SPFAC) is a centralized unit, reporting to the Vice President of Administration and Finance, that strives to provide the University research community with a seamless transition from pre-award to post award activities. SPFAC provides post award management and financial oversight while ensuring compliance with federal regulations and adherence to state and university policies for all sponsored activities. SPFAC's responsibilities also include contract review and negotiation, research accounting and financial reporting, time and effort certifications, Subaward management, training and education in the administration of sponsored projects, and audit responsibilities.

Attachment (optional)

Upload any documents which support the program / department assessment process.

Assessment Plan (due 12/4/17)

Assessment Plan (Goals / Objectives, Assessment Measures and Criteria for Success)

Assessment List

Administer campus wide training to guide faculty and staff on the management of external and nternal research funding and provide assistance with administering any administrative and regulatory changes and/or updates on a quarterly basis.(Imported)					
OO - Outcome/Ob	ejective (administrative units);				
Assessment Measure	Criterion	Attachments			
Indirect - Benchmarking	Campus training will be provided on a minimum of a quarterly basis. This training will produce presentation material that will include, but is not limited to, an agenda, a PowerPoint presentation, handout materials, and a discussion group.				
	internal research fregulatory change OO - Outcome/Ob Assessment Measure Indirect -	internal research funding and provide assistance with administering any administering any administering any administrative changes and/or updates on a quarterly basis.(Imported) OO - Outcome/Objective (administrative units); Assessment Measure Indirect - Benchmarking Campus training will be provided on a minimum of a quarterly basis. This training will produce presentation material that will include, but is not limited to, an agenda, a PowerPoint presentation, handout materials, and a			

Goal/Objective	To prepare and submit 75% of all sponsored program invoicing by the last calendar day of the current month once notification is received from the Comptroller's office that the previous fiscal month has been closed in the Banner system.(Imported)					
Legends	OO - Outcome/Ot	pjective (administrative units);				
Standards/Outcomes						
Assessment Measures						
	Assessment Measure	Criterion	Attachments			
	Indirect - Benchmarking	The Research Accountants will receive a notification that the previous fiscal month has been closed and will then ensure that 75% of all invoicing is generated and submitted by the last calendar day of the current month. After all invoicing has been issued, a report will be generated to track the progress and ensure that the monthly goal has been met.				

Goal/Objective	Develop an onboarding process that is aimed at acquainting new Principal Investigators (PIs) with the policies and procedures that affect the management of sponsored projects.
Legends	OO - Outcome/Objective (administrative units);

Assessment Measure	Criterion	Attachments
Indirect - Satisfaction	The onboarding process for new PIs will include, but is not limited to, a Sponsored Programs Manual that will introduce PIs to their roles and responsibilities on a sponsored project and compile University policies and procedures that affect sponsored project awards into one manual, and a strategy for the Post Award Specialists to meet with new PIs upon acceptance of their first award.	
١	Measure ndirect -	Measure Indirect - Satisfaction The onboarding process for new PIs will include, but is not limited to, a Sponsored Programs Manual that will introduce PIs to their roles and responsibilities on a sponsored project and compile University policies and procedures that affect sponsored project awards into one manual, and a strategy for the Post Award Specialists to meet with new PIs upon

Program / Department Assessment Narrative

The primary purpose of assessment is to use data to inform decisions and improve programs (student learning) and departments (operations); this is an on-going process of defining goals and expectations, collecting results, analyzing data, comparing current and past results and initiatives, and making decisions based on these reflections. In the space below, describe the program's or department's overall plan for improving student learning and/or operations (the "assessment plan"). Consider the following:

- 1) What strategies exist to assess the outcomes?
- 2) What does the program/department expect to achieve with the goals and objectives identified above?
- 3) How might prior or current initiatives (improvements) influence the anticipated outcomes this year?
- 4) What is the plan for using data to improve student learning and/or operations?
- 5) How will data be shared within the Program/Department (and, where appropriate, the College/VP-area)?

Assessment Process

The department's overall plan for improving our operations is to ensure that the research faculty and staff on campus are provided with the most up to date information related to sponsored programs and to ensure that we are adhering to contract terms especially with regards to invoicing so the University can recover costs as quickly as possible. By reaching out to the research community on a regular basis, whether by the campus wide training or the onboarding process, we are ensuring that the those responsible for the administration of sponsored projects are provided the adequate tools to complete their work. Providing these opportunities allows for continued growth and discussion and allows for the campus to see that all of the business units are here to work together for the betterment of the University.

Results & Improvements (due 9/15/18)

Results and Improvement Narratives

Assessment List Findings for the Assessment Measure level for Administer campus wide training to guide faculty and staff on the management of external and internal research funding and provide assistance with administering any administrative and regulatory changes and/or updates on a quarterly basis.(Imported)

Goal/Objective	Administer campus wide training to guide faculty and staff on the management of external and	
	internal research funding and provide assistance with administering any administrative and	
	regulatory changes and/or updates on a quarterly basis.(Imported)	

Legends	OO - Outcome/Objective (administrative units);						
Standards/Outcomes		,					
Assessment Measures							
	Assessmen Measure	t Crite	rion				
	Indirect - Benchmarkir	ng trainii to, ar	Campus training will be provided on a minimum of a quarterly ba training will produce presentation material that will include, but is to, an agenda, a PowerPoint presentation, handout materials, ar discussion group.				
Assessment Findings							
	Assessme nt Measure	Criterion	Summary	Attachments of the Assessments	Improvement Narratives		
Indirect - Benchmar king Has the criterion Campus training will be provided on a minimum of a quarterly basis. This training will produce presentati on material that will include, but is not limited to, an agenda, a PowerPoi nt presentati on, handout materials, and a discussio n group.		3 sessions were offered for training research faculty and staff (October 10, 2017, November 29, 2017, & January 25, 2018). A 4th session was planned for May 2018 to train on Banner 9 SSB, but was cancelled due to the module not being updated at that time. SPFAC has conducted multiple one on	Information_Exchange_Session_2017 .10.10.pdf Information_Exchange_Session_2017 .11.29.pdf Information_Exchange_Session_2018 .01.25.pptx	- Professional development/trai ning: We will continue to grow the program and look for ways to improve dissimination of the information to make it more readily available to those that cannot participate on the provided days.			

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		y in our	
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		additional	
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		faculty and	
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Assessment List Findings for the Assessment Measure level for To prepare and submit 75% of all sponsored program invoicing by the last calendar day of the current month once notification is received from the Comptroller's office that the previous fiscal month has been closed in the Banner system.(Imported)

Goal/Objective		nce notification	is received from	orogram invoicing by the last caleng on the Comptroller's office that the (Imported)		
Legends	OO - Outcome/0	Objective (adm	inistrative units)	;		
Standards/Outcome s						
Assessment Measures						
	Assessment Measure	Criterion				
	Indirect - Benchmarking The Research Accountants will receive a notification that the previous month has been closed and will then ensure that 75% of all invoicing generated and submitted by the last calendar day of the current management of the curre					
Assessment Findings	Assessment	Criterion	Summary	Attachments of the	Improvemen	
	Measure	Ontenon	Cummary	Assessments	t Narratives	
	Indirect - Benchmarkin g	Has the criterion The Research Accountant s will receive a notification that the previous fiscal month has been	The overall average for invoicing for FY2018 was that 80% of invoices were completed by the last day of the following month. Due to the	Invoicing_Assessment_FY18.p df	Assessment Process: Continuous monitoring: This goal will remain in place as it is a best practice for our office. The metrics will continue	

University

closed and

be This was done to to track the progress accuracy and ensure that the invoicing monthly sponsors goal has and not	will then ensure that 75% of all invoicing is generated and submitted by the last calendar day of the current month. After all invoicing has been issued, a report will	holiday closure and delay in the the processing of LaCarte card transactions, there were months when invoicing was delayed, but completed during the next month.	captured on a monthly basis and addressed with research accountants within the office.
been met. over/under been met report yet? expenditures Met .	generated to track the progress and ensure that the monthly goal has been met. been met yet?	done to ensure accuracy when invoicing sponsors and not over/under report	

Assessment List Findings for the Assessment Measure level for Develop an onboarding process that is aimed at acquainting new Principal Investigators (PIs) with the policies and procedures that affect the management of sponsored projects.

Goal/Objective		Develop an onboarding process that is aimed at acquainting new Principal Investigators (PIs) with the policies and procedures that affect the management of sponsored projects.				
Legends	OO - Outcome/C	Objective (administrative units);				
Standards/Outcome s						
Assessment Measures						
	Assessment Measure	Criterion				
	Indirect - Satisfaction	The onboarding process for new PIs will include, but is not limited to, a Sponsored Programs Manual that will introduce PIs to their roles and responsibilities on a sponsored project and compile University policies and procedures that affect sponsored project awards into one manual, and a strategy for the Post Award Specialists to meet with new PIs upon acceptance of their first award.				

Assessment Findings

Assessmen t Measure	Criterion	Summary	Attachments of the Assessments	Improvemen t Narratives
Indirect - Satisfaction	Has the criterion The onboarding process for new PIs will include, but is not limited to, a Sponsored Programs Manual that will introduce PIs to their roles and responsibilitie s on a sponsored project and compile University policies and procedures that affect sponsored project awards into one manual, and a strategy for the Post Award Specialists to meet with new PIs upon acceptance of their first award. been met yet? Met	The Manager of Post Award has developed a draft Principal Investigator's Handbook that has been submitted to the Interim Director of SPFAC for review, comment, and approval. Also, a Moodle page specifically for sponsored programs is being developed to allow for research faculty and staff to access. It will allow individuals to access different items such as trainings, Uniform Guidance links, and Policies and Procedures. This task is ongoing.	SPFAC_Moodle.pdf SPFAC_PI_Handbook_v1.doc x	- Assessment Process: Continuous monitoring: This goal will remain in place as it is beneficial to all research faculty and staff. It allows for information to be easily accessible and for processes and procedures to be documented for consistent use.

Reflection (Due 9/15/18)

Reflection

The primary purpose of assessment is to use data to inform decisions and improve programs and operations; this is an on-going process of defining goals and expectations, collecting results, analyzing data, comparing current and past results and initiatives, and making decisions based on these reflections. Recalling this purpose, respond to the questions below.

1) How were assessment results shared in the program / department?

Please select all that apply. If "other", please use the text box to elaborate. Distributed via email

Presented formally at staff / department / committee meetings (selected)

Discussed informally (selected)

Other (explain in text box below)

2) How frequently were assessment results shared?

Frequently (>4 times per cycle)
Periodically (2-4 times per cycle) (selected)
Once per cycle
Results were not shared this cycle

3) With whom were assessment results shared?

Please select all that apply.

Department Head

Dean / Asst. or Assoc. Dean

Departmental assessment committee

Other faculty / staff (selected)

4) Consider the impact of prior applied changes. Specifically, compare current results to previous results to evaluate the impact of a previously reported change. Demonstrate how the use of results improved student learning and/or operations.

By providing the office with metrics for invoicing, we have been able to provide them with goals to meet and ensure that we are invoicing timely and properly. This also engages conversations to continue to improve and streamline the process.

5) Over the past three assessment cycles, what has been the overall impact of "closing the loop"? Provide examples of improvements in student learning, program quality, or department operations that are directly linked to assessment data and follow-up analysis.

SPFAC has learned that the campus continues to have a desire for knowledge to help simplify processes and assist in making grant management less complicated allowing them the time to dedicate to their research. Also, putting forth the metrics for staff to monitor allows them to track their progress and set personal goals for ensuring that their obligations and responsibilities are met.

Attachments (optional)

Upload any documents which support the program / department assessment process.